



Wrapsody Cloud

User Guide



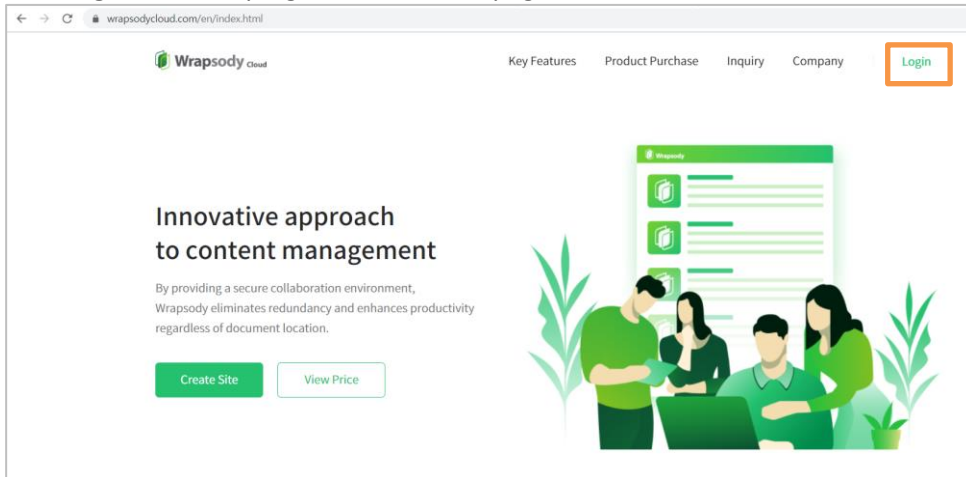
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Getting started

Signing up

1. Go to <https://www.wrapsody.com>.
2. Click **Login** on the top right corner of the page.

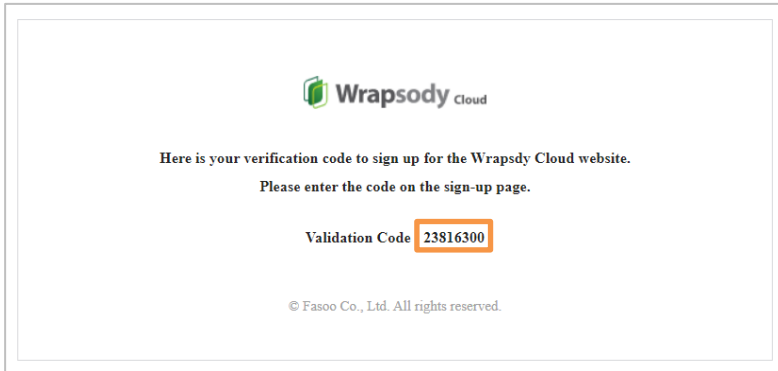


3. Click **Sign up now** at the bottom of the login page.

4. Enter an email address (up to 50 characters of email address) and click the **Send Validation Code** button.

5. Click **OK** when the following confirmation dialog pops up.

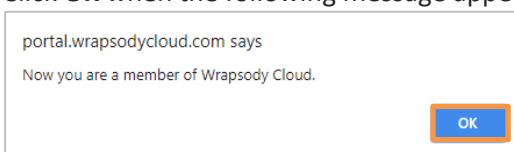
6. Check your inbox of the entered email account for the validation code.



7. Enter the validation code in the **Sign up for Wrapsody Cloud** dialog.

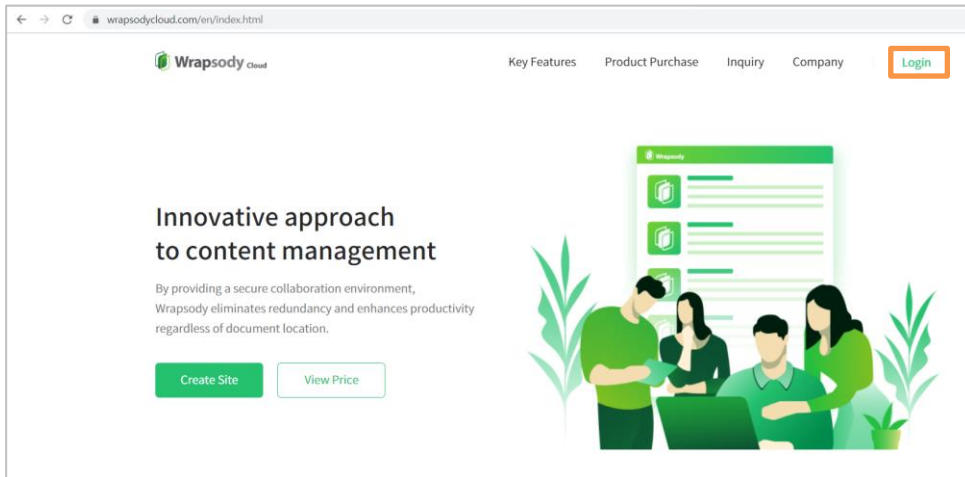
8. Enter a user name.
9. Enter a password. (6~16 characters including upper and lowercase letters, numbers, and special characters)
10. Enter the password again to confirm the password.
11. Check the **I agree to the Terms of Service and the Privacy Policy** checkbox.
* Please note that the **Sign up** button is not enabled if not checked. *

12. Click **Sign up**.
13. Click **OK** when the following message appears.

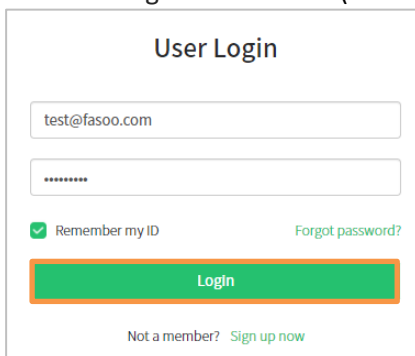


Logging in

1. Go to <https://www.wrapsody.com>.
2. Click **Login** on the top right corner of the page.



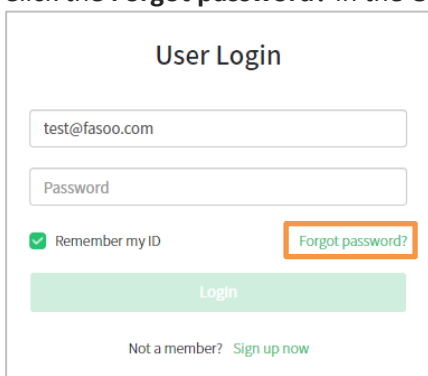
3. Enter the registered user ID (email address).



4. Enter your password.
5. Check the **Remember my ID** checkbox if you want your ID and password to show up automatically when you next log in.
6. Click **Login**.

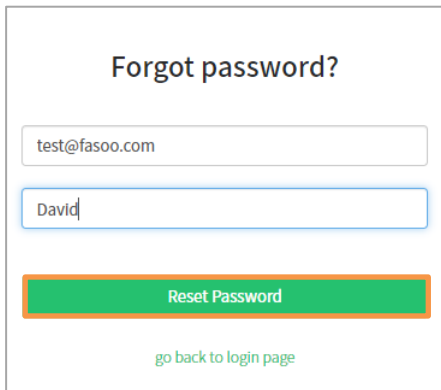
Resetting Password

1. Go to <https://www.wrapsody.com>.
2. Click the **Forgot password?** in the **User Login** dialog.



3. Enter the email address.
4. Enter the user name.

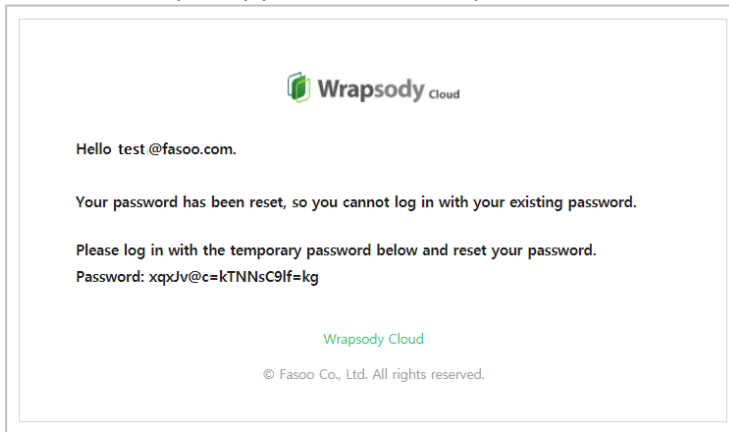
5. Click **Reset Password**.



6. Click **X** when the following message pops up on the top middle.

We've sent you an email containing a temporary password. Please **X** change your password from My Account after login.

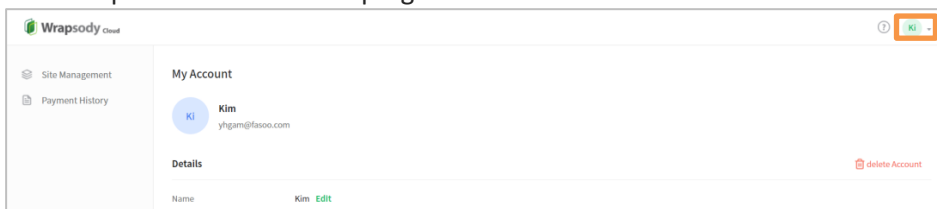
7. Check the temporary password sent to your email address.



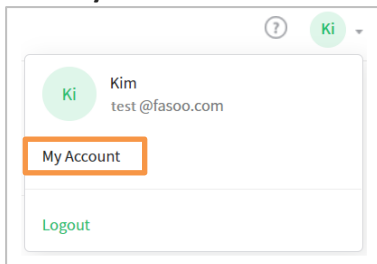
8. Enter the received temporary password in the **User Login** dialog.

9. Click the **Login** button.

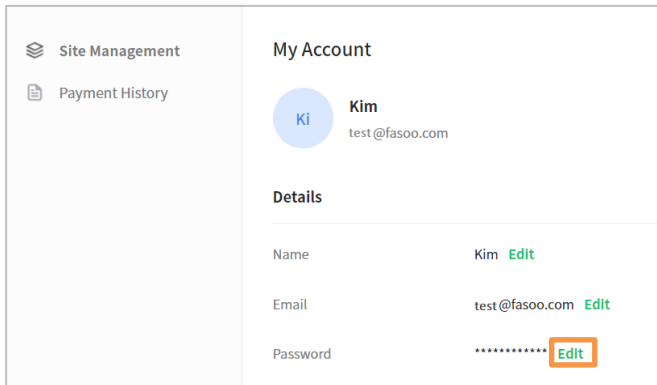
10. Click the profile icon on the top right.



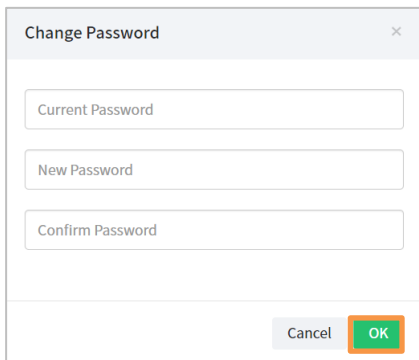
11. Click **My Account**.



12. Click **Edit** next to the **Password**.



13. Click the **Current Password** field and enter the old password.

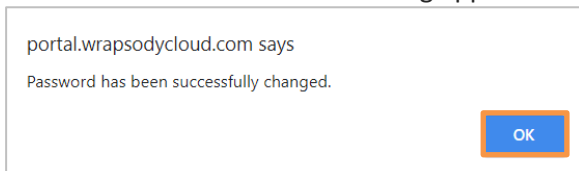


14. Click the **New Password** field and enter the new password.

15. Click the **Confirm Password** field and enter the new password one more time.

16. Click **OK** to complete.

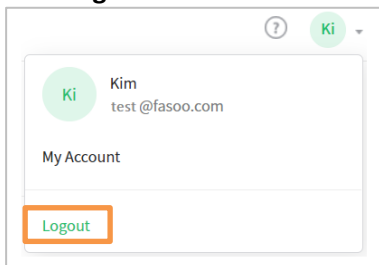
17. Click **OK** when a confirmation dialog appears.



Logging out

1. Click the profile icon on the top right.

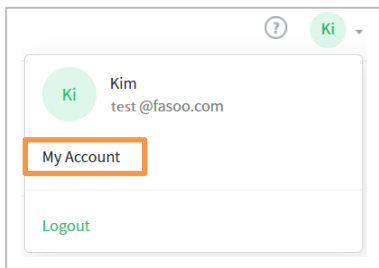
2. Click **Logout** at the bottom.



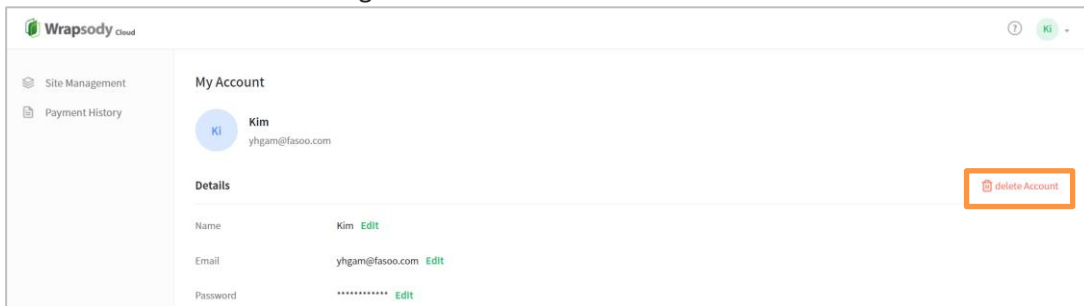
Deleting Account

* You cannot delete an account with one or more active sites. Please try to cancel an account after deleting all the sites. If it is unable to delete a site, you can proceed through the Inquiry on the Wrapsody Cloud website.

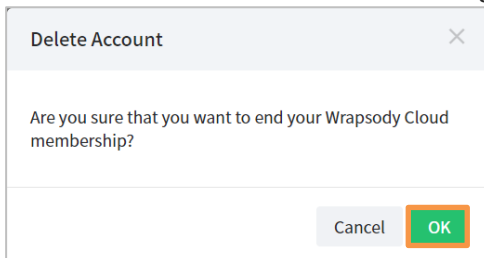
1. Click the account icon on the top right.
2. Click **My Account**.



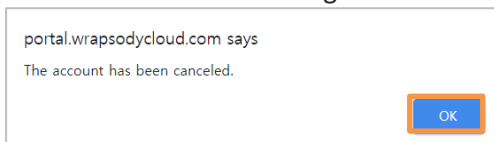
3. Click **Delete Account** on the right side of **Details**.



4. Click **OK** when the **Delete Account** dialog appears.



5. Click **OK** when the following confirmation dialog appears.

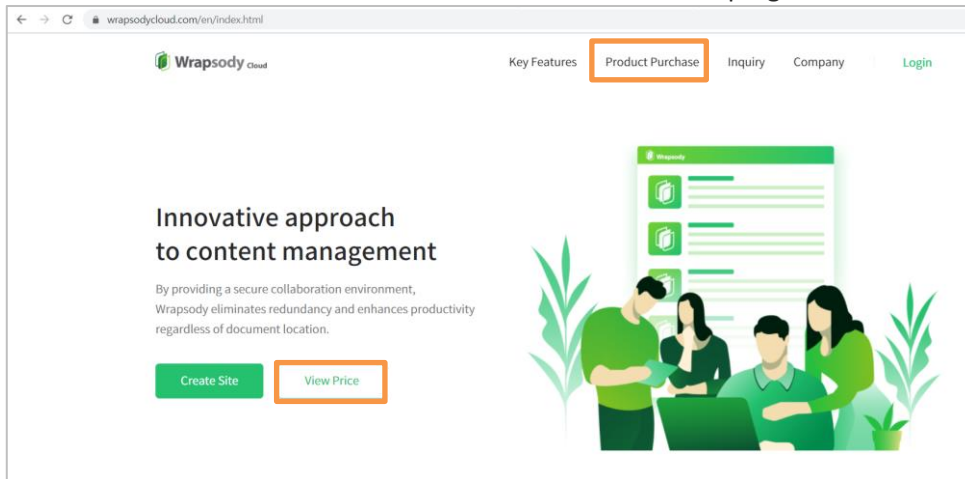


Subscription

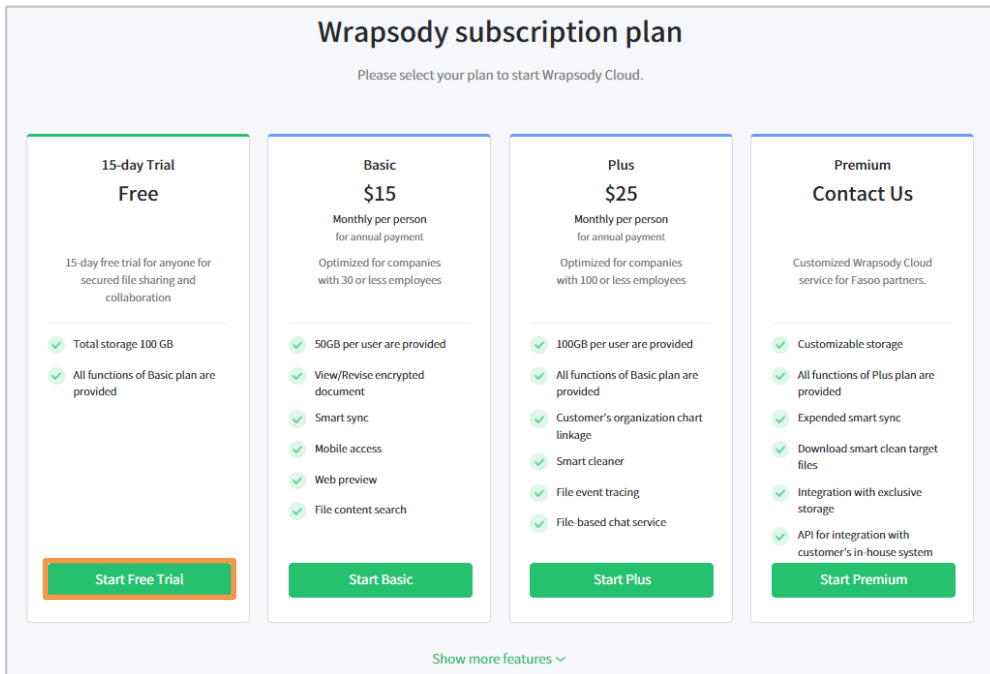
Applying for Free Trial

We offer a 15-day free trial to anyone who wants to try the service out. Please register for Wrapsody Cloud first.

1. Go to <https://www.wrapsody.com>.
2. Click **View Price** at the bottom or **Product Purchase** on the top right.



3. Sign in when the Login dialog appears.
4. Click Start at the bottom of the Free Trial section.

A screenshot of the 'Wrapsody subscription plan' page. The title is 'Wrapsody subscription plan' with the subtitle 'Please select your plan to start Wrapsody Cloud.' There are four plan cards: 1. '15-day Trial Free': '15-day free trial for anyone for secured file sharing and collaboration'. Features: Total storage 100 GB, All functions of Basic plan are provided. Button: 'Start Free Trial' (highlighted with an orange box). 2. 'Basic \$15': 'Monthly per person for annual payment. Optimized for companies with 30 or less employees'. Features: 50GB per user are provided, View/Revise encrypted document, Smart sync, Mobile access, Web preview, File content search. Button: 'Start Basic'. 3. 'Plus \$25': 'Monthly per person for annual payment. Optimized for companies with 100 or less employees'. Features: 100GB per user are provided, All functions of Basic plan are provided, Customer's organization chart linkage, Smart cleaner, File event tracing, File-based chat service. Button: 'Start Plus'. 4. 'Premium Contact Us': 'Customized Wrapsody Cloud service for Fasoo partners'. Features: Customizable storage, All functions of Plus plan are provided, Expanded smart sync, Download smart clean target files, Integration with exclusive storage, API for integration with customer's in-house system. Button: 'Start Premium'. A 'Show more features' link is at the bottom.

5. Enter user information, including **User name**, **Phone number**, **Company**, and **Purpose**.

Wrapsody Cloud Free Trial

Please fill out below and click Start Free Trial. We will get back to your email soon.

User Information

User name *

Phone number *

Company *

Purpose *

I agree to the [Terms of Service](#), the [Terms of Service for Paid Plans](#), and the [Privacy Policy](#).

* All data will be deleted when your trial expires.

Free trial includes

Subscription plan
15-day trial

- ✓ Total storage 100 GB
- ✓ All functions of Basic plan are provided

[Start Free Trial](#)

6. Check the **I agree to the Terms of Service and the Privacy Policy** checkbox. Please note that the **Start Free Trial** button is only enabled when you check the checkbox.

Wrapsody Cloud Free Trial

Please fill out below and click Start Free Trial. We will get back to your email soon.

User Information

User name *

Phone number *

Company *

Purpose *

I agree to the [Terms of Service](#), the [Terms of Service for Paid Plans](#), and the [Privacy Policy](#).

* All data will be deleted when your trial expires.

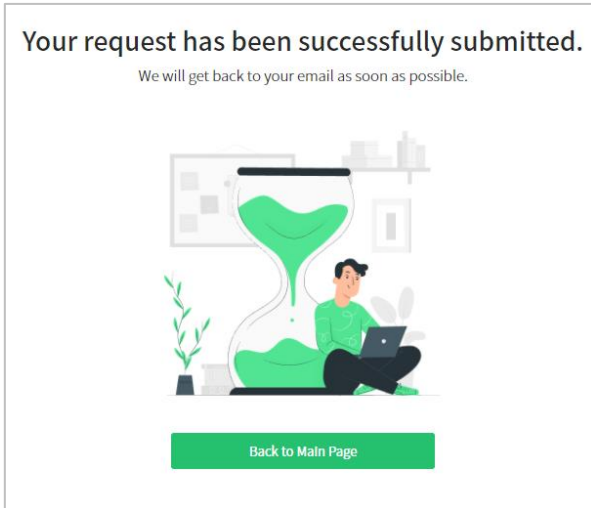
Free trial includes

Subscription plan
15-day trial

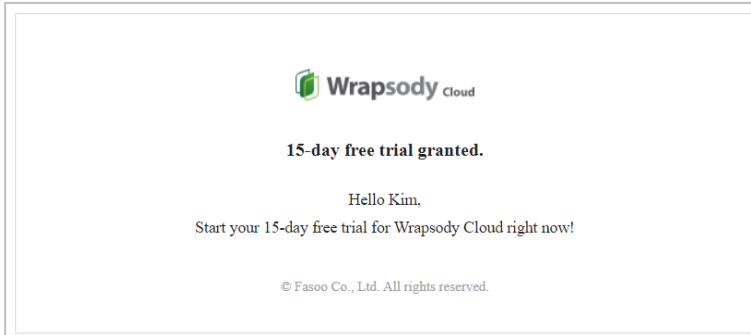
- ✓ Total storage 100 GB
- ✓ All functions of Basic plan are provided

[Start Free Trial](#)

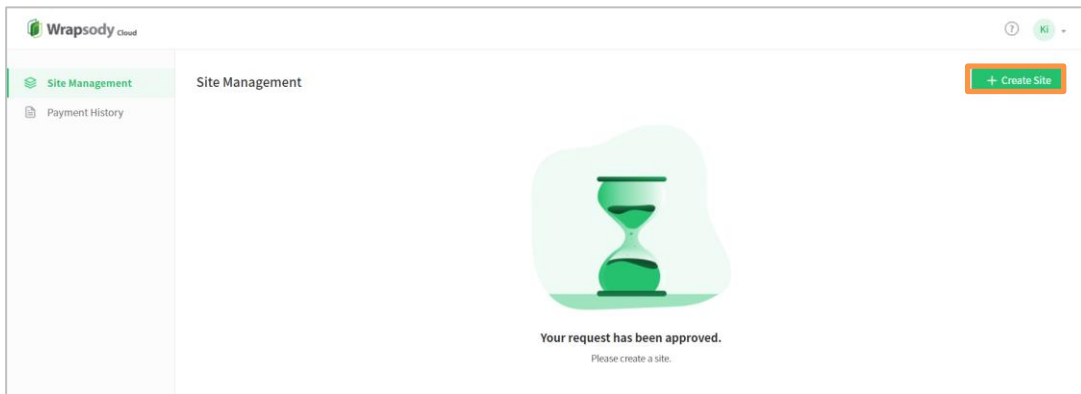
7. Click **Start Free Trial** and check your email inbox for the approval email.



8. You will receive the following email when your free-trial is granted.

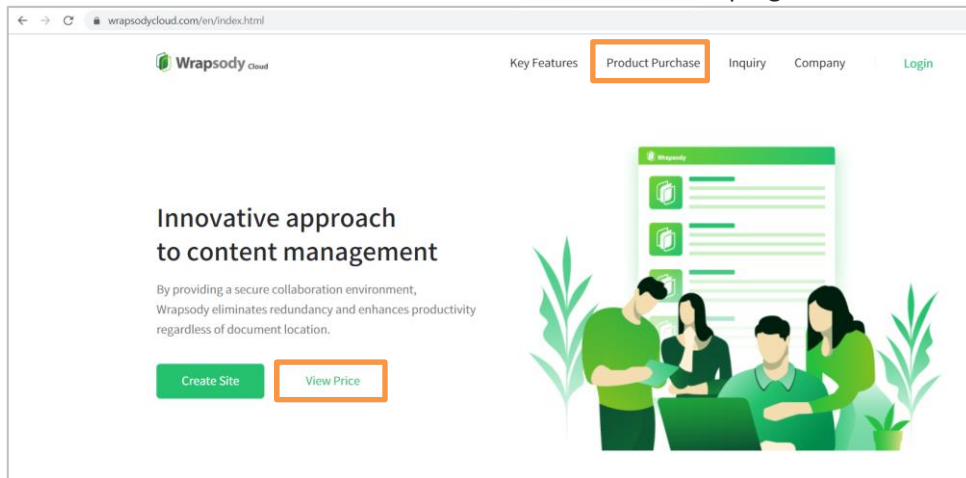


9. You can use the service for 15 days after approval from the Wrapsody Cloud team.
*** Please note that the **Create Site** button is enabled only when your free trial is approved.**



Registering Promotion Code

1. Go to <https://www.wrapsody.com>.
2. Click **View Price** at the bottom or **Product Purchase** on the top right.



3. Log in to the website if the **User Login** dialog appears.

4. Click **Start Premium** at the bottom of the Premium section.

Plan	Price	Key Features
15-day Trial Free	Free	15-day free trial for anyone for secured file sharing and collaboration
Basic	\$15 Monthly per person for annual payment	Optimized for companies with 30 or less employees. Features: 50GB per user, View/Revise encrypted document, Smart sync, Mobile access, Web preview, File content search.
Plus	\$25 Monthly per person for annual payment	Optimized for companies with 100 or less employees. Features: 100GB per user, All functions of Basic plan, Customer's organization chart linkage, Smart cleaner, File event tracing, File-based chat service.
Premium	Contact Us	Customized Wrapsody Cloud service for Fasoo partners. Features: Customizable storage, All functions of Plus plan, Expanded smart sync, Download smart clean target files, Integration with exclusive storage, API for integration with customer's in-house system.

5. Enter your promotion code and click **Register**.

Wrapsody Cloud Premium
Please fill out below to subscribe Premium plan

Plan Details

Promotion code You don't have a promotion code?

Your Order

Subscription plan

Premium

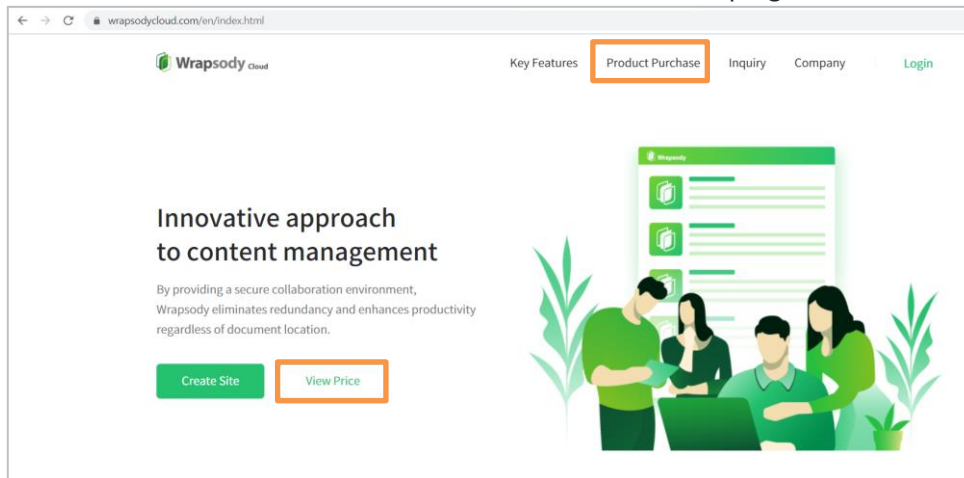
- ✓ Customizable storage
- ✓ All functions of Plus plan are provided
- ✓ Expedited smart sync

+ [Show all features](#)

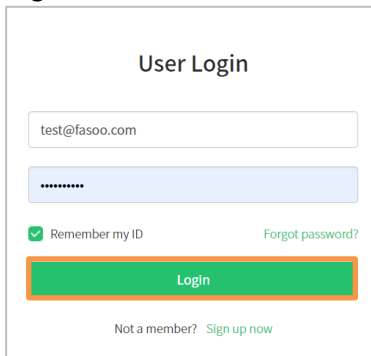
6. Check the service options covered by your promotion code, and click the **Subscribe** button.
7. If the promotion code is successfully registered, the **Create Site** dialog pops up. (See [Creating Site](#))

Subscribing Basic/Plus Plan

1. Go to <https://www.wrapsody.com>.
2. Click **View Price** at the bottom or **Product Purchase** on the top right.

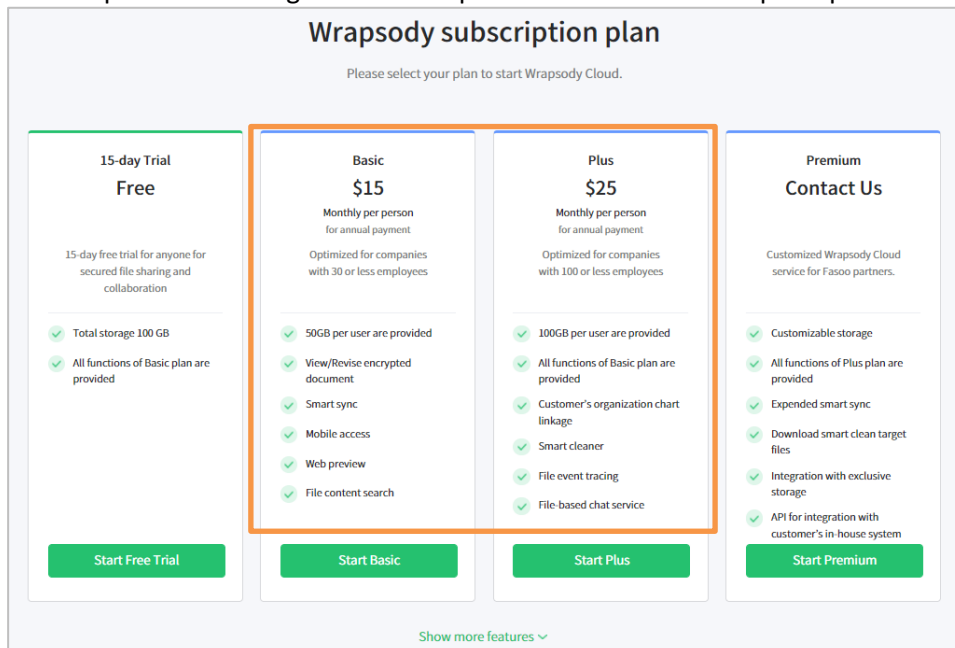


3. Log in to the website if the **User Login** dialog appears.



The 'User Login' dialog box contains a text input field with 'test@fasoo.com', a password field with masked characters, a checked 'Remember my ID' checkbox, and a 'Forgot password?' link. The 'Login' button is highlighted with an orange box. Below the button, there is a link for 'Not a member? Sign up now'.

4. Select a plan considering the features provided for each subscription plan.



The 'Wrapsody subscription plan' page displays four options: '15-day Trial Free', 'Basic \$15', 'Plus \$25', and 'Premium Contact Us'. The 'Basic' and 'Plus' plans are highlighted with orange boxes. The 'Basic' plan is \$15 monthly per person and includes 50GB storage, document encryption, smart sync, mobile access, web preview, and file search. The 'Plus' plan is \$25 monthly per person and includes 100GB storage, all Basic plan features, organization chart linkage, smart cleaner, event tracing, and chat service. The 'Premium' plan is customized for Fasoo partners and includes customizable storage, expanded smart sync, download smart clean target files, integration with exclusive storage, and API integration.

5. Click the **Start Basic** or **Start Plus** according to your choice.

Wrapsody subscription plan

Please select your plan to start Wrapsody Cloud.

15-day Trial
Free

15-day free trial for anyone for secured file sharing and collaboration

- ✓ Total storage 100 GB
- ✓ All functions of Basic plan are provided

Start Free Trial

Basic
\$15

Monthly per person for annual payment
Optimized for companies with 30 or less employees

- ✓ 50GB per user are provided
- ✓ View/Revise encrypted document
- ✓ Smart sync
- ✓ Mobile access
- ✓ Web preview
- ✓ File content search

Start Basic

Plus
\$25

Monthly per person for annual payment
Optimized for companies with 100 or less employees

- ✓ 100GB per user are provided
- ✓ All functions of Basic plan are provided
- ✓ Customer's organization chart linkage
- ✓ Smart cleaner
- ✓ File event tracing
- ✓ File-based chat service

Start Plus

Premium
Contact Us

Customized Wrapsody Cloud service for Fasoo partners.

- ✓ Customizable storage
- ✓ All functions of Plus plan are provided
- ✓ Expended smart sync
- ✓ Download smart clean target files
- ✓ Integration with exclusive storage
- ✓ API for integration with customer's in house system

Start Premium

[Show more features](#) ▾

6. Enter the Number of Users and select the Payment cycle.

Wrapsody Cloud Basic

Please fill out below to subscribe Basic plan.

Plan Details

Number of users

Payment cycle

Monthly	₩22,000/month for each user <small>Annual total ₩264,000</small>
Annual	₩16,000/month for each user <small>Annual total ₩192,000 - ₩72,000</small>

Payment Details

Republic of Korea ▾

KG Inicis
 I agree to the [Terms of Service](#), the [Terms of Service for Paid Plans](#), and the [Privacy Policy](#).

*All data will be deleted 30 days after your plan expires.

Your Order

Subscription plan
Basic

- ✓ 50GB per user are provided
- ✓ View/Revise encrypted document
- ✓ Smart sync

[+ Show all features](#)

Subscription 10 users	Price ₩1,920,000/year
	Annual discount - ₩720,000
	<small>* VAT excluded (10%)</small>
Total	₩1,920,000/year

Debit or Credit Card

7. Select the Payment Details.

- **Republic of Korea:** Payment will be processed with KG Inicis for Korean citizens.
- **Other Countries:** Payment will be processed with Paypal for

Wrapsody Cloud Basic

Please fill out below to subscribe Basic plan.

Plan Details

Number of users

Payment cycle

Monthly **US\$20/month for each user**
Annual total US\$240

Annual **US\$15/month for each user** -\$60
Annual total US\$180

Payment Details

Other countries ▾

I agree to the [Terms of Service](#), the [Terms of Service for Paid Plans](#), and the [Privacy Policy](#).

*All data will be deleted 30 days after your plan expires.

Your Order

Subscription plan
Basic

- ✓ 50GB per user are provided
- ✓ View/Revise encrypted document
- ✓ Smart sync
- + [Show all features](#)

Subscription	Price
10 users	US\$1,800/year
	Annual discount - \$600
	*VAT excluded (10%)
Total	US\$1,800/year

Debit or Credit Card

Powered by **PayPal**

8. Check the **I agree to the Terms of Service and the Privacy Policy** checkbox.

Wrapsody Cloud Basic

Please fill out below to subscribe Basic plan.

Plan Details

Number of users

Payment cycle

Monthly **US\$20/month for each user**
Annual total US\$240

Annual **US\$15/month for each user** -\$60
Annual total US\$180

Payment Details

Other countries ▾

I agree to the [Terms of Service](#), the [Terms of Service for Paid Plans](#), and the [Privacy Policy](#).

*All data will be deleted 30 days after your plan expires.

Your Order

Subscription plan
Basic

- ✓ 50GB per user are provided
- ✓ View/Revise encrypted document
- ✓ Smart sync
- + [Show all features](#)

Subscription	Price
10 users	US\$1,800/year
	Annual discount - \$600
	*VAT excluded (10%)
Total	US\$1,800/year

Debit or Credit Card

Powered by **PayPal**

9. Check the calculated subscription fee based on your choice.

Wrapsody Cloud Basic
Please fill out below to subscribe Basic plan.

Plan Details

Number of users

Payment cycle

Monthly	US\$20/month for each user Annual total US\$240
Annual	US\$15/month for each user Annual total US\$180 -\$60

Payment Details

I agree to the [Terms of Service](#), the [Terms of Service for Paid Plans](#), and the [Privacy Policy](#).

*All data will be deleted 30 days after your plan expires.

Your Order

Subscription plan
Basic

- ✓ 50GB per user are provided
- ✓ View/Revise encrypted document
- ✓ Smart sync
- + [Show all features](#)

Subscription	Price
10 users	US\$1,800/year
	Annual discount - \$600
	* VAT excluded (10%)
Total	US\$1,800/year

PayPal

Debit or Credit Card

Powered by **PayPal**

10. Click the Paypal button on the bottom right to proceed with payment.

- **Paying with PayPal** (If you already have a PayPal account)

1) Click the yellow PayPal button.



2) Enter your Paypal login credentials and click **Log In**.

Pay with PayPal

Stay logged in for faster checkout ?
Not recommended on shared devices.

Log In

Having trouble logging in?

or

Pay with Debit or Credit Card

3) Click **Agree and Subscribe**.

- **Paying with debit or credit card** (If you don't have a PayPal account)

1) Click the black **Debit or Credit Card Powered by PayPal** button.



2) Click the **Pay with Debit and Credit Card** button in the Login dialog.

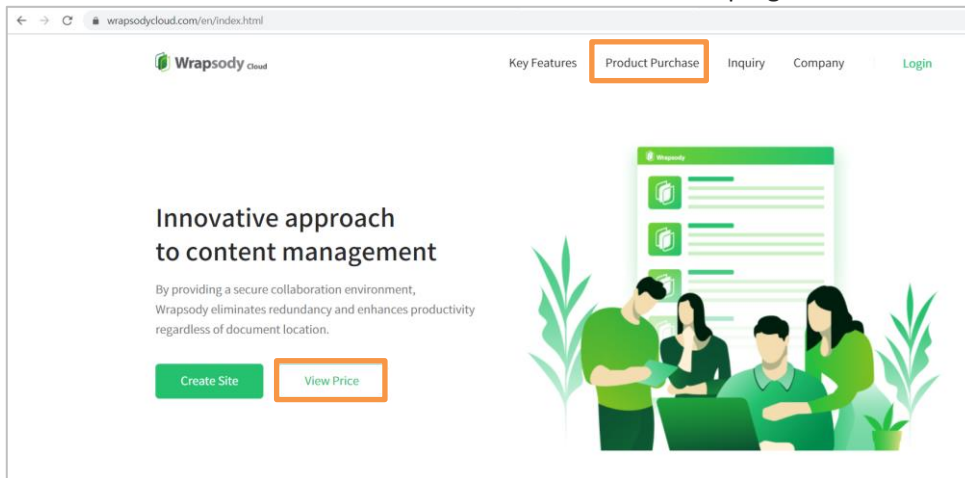
3) Enter your card information and billing address.

4) Select the **No, I don't want an account now** option, and click **Agree & Subscribe**.

11. The **Create Site** dialog appears automatically when the payment process completes. Please create a site before using the Wrapsody service. (See [Creating Site](#))

Subscribing Premium Plan

1. Go to <https://www.wrapsody.com>.
2. Click **View Price** at the bottom or **Product Purchase** on the top right.



3. Log in to the website if the **User Login** dialog appears.

User Login

test@fasoo.com

.....

Remember my ID [Forgot password?](#)

Login

Not a member? [Sign up now](#)

4. Click **Start Premium**.

Wrapsody subscription plan

Please select your plan to start Wrapsody Cloud.

<p>15-day Trial Free</p> <p>15-day free trial for anyone for secured file sharing and collaboration</p> <ul style="list-style-type: none">✓ Total storage 100 GB✓ All functions of Basic plan are provided <p>Start Free Trial</p>	<p>Basic \$15</p> <p>Monthly per person for annual payment</p> <p>Optimized for companies with 30 or less employees</p> <ul style="list-style-type: none">✓ 50GB per user are provided✓ View/Revise encrypted document✓ Smart sync✓ Mobile access✓ Web preview✓ File content search <p>Start Basic</p>	<p>Plus \$25</p> <p>Monthly per person for annual payment</p> <p>Optimized for companies with 100 or less employees</p> <ul style="list-style-type: none">✓ 100GB per user are provided✓ All functions of Basic plan are provided✓ Customer's organization chart linkage✓ Smart cleaner✓ File event tracing✓ File-based chat service <p>Start Plus</p>	<p>Premium Contact Us</p> <p>Customized Wrapsody Cloud service for Fasoo partners.</p> <ul style="list-style-type: none">✓ Customizable storage✓ All functions of Plus plan are provided✓ Expedited smart sync✓ Download smart clean target files✓ Integration with exclusive storage✓ API for integration with customer's in-house system <p>Start Premium</p>
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[Show more features](#)

5. Click **'You don't have a promotion code?'**.

* If you have a promotion code, refer to [Applying for Free Trial Registering Promotion Code](#).



Hello Kim,

Your subscription to the Premium plan has been started.

Please register the promotion code below to start using the Wrapsody Cloud.

Promotion code: `7acb8f77a5f147edb570500239d9f5fd`

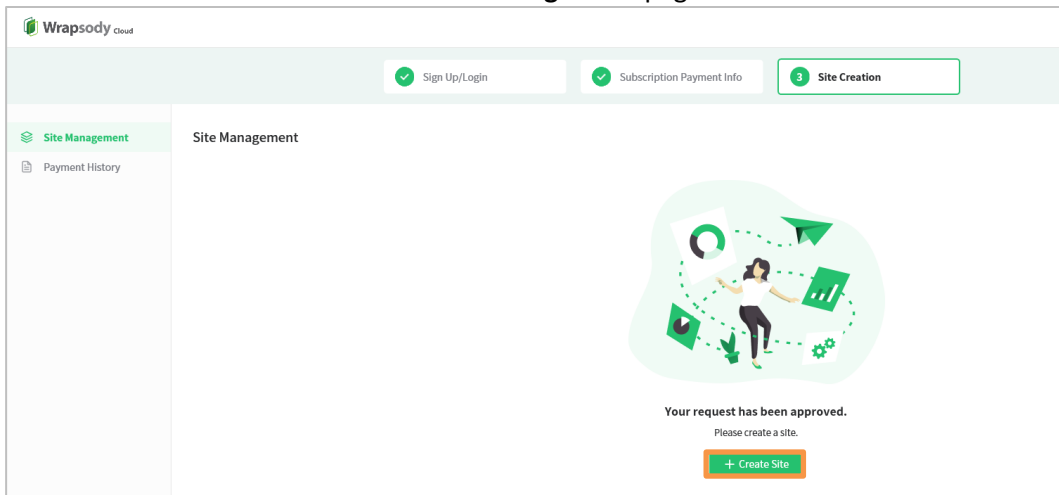
© Fasoo Co., Ltd. All rights reserved.

Site Management

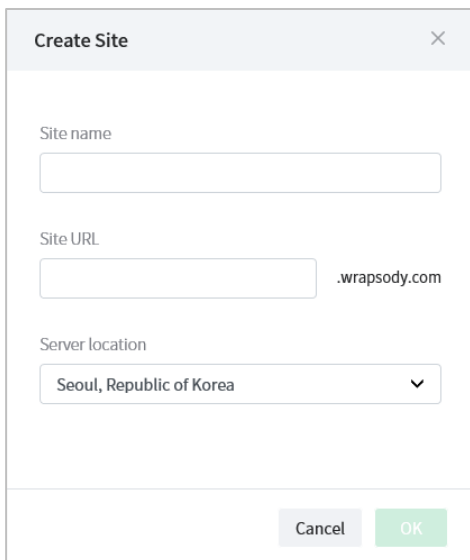
* For a free trial, you can create a site only once. You cannot create another site after deleting the existing site.

Creating Site

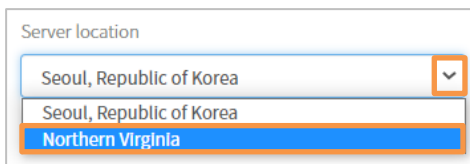
1. Click the **Create Site** button on the **Site Management** page.



2. Enter a site name and site URL.



3. Click and elect the server location on the **Create Site** dialog.



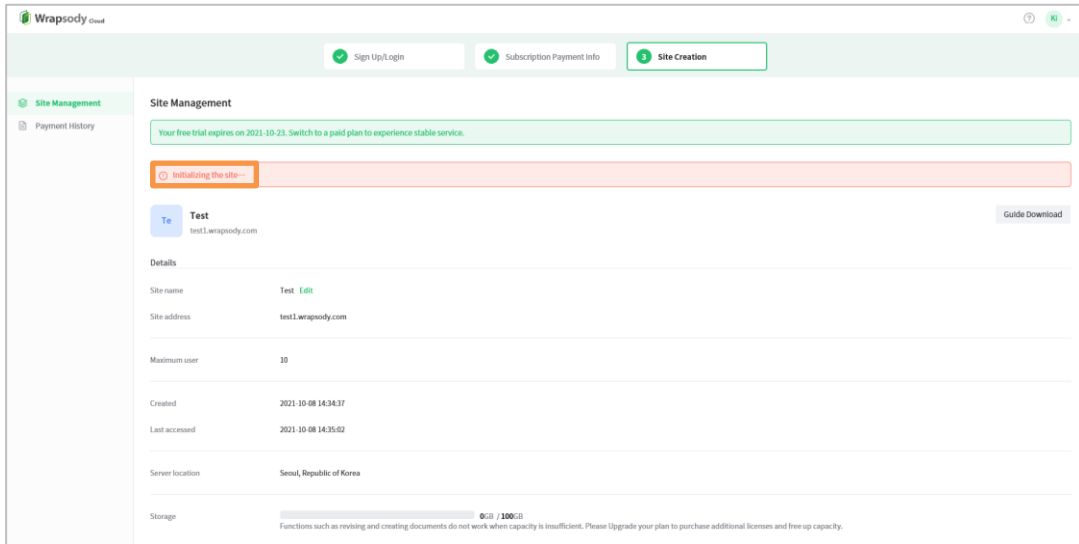
4. Click the **OK** button.
5. Click **OK** when a confirmation dialog appears.

portal.wrapsody.com says

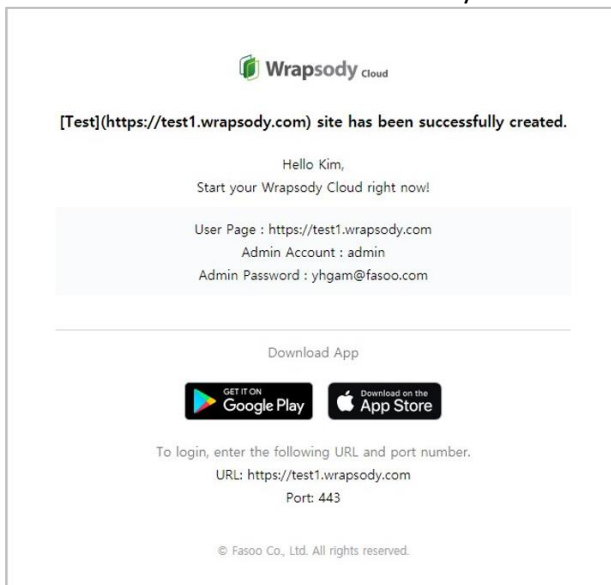
Please wait until the site creation is completed.
It may take about 10 minutes to start the service after creating a site.
Admin account ID and a temporary password will be sent to your email upon completion.

[OK](#)

6. Wait until the site creation completes. It may take more than 10 minutes.



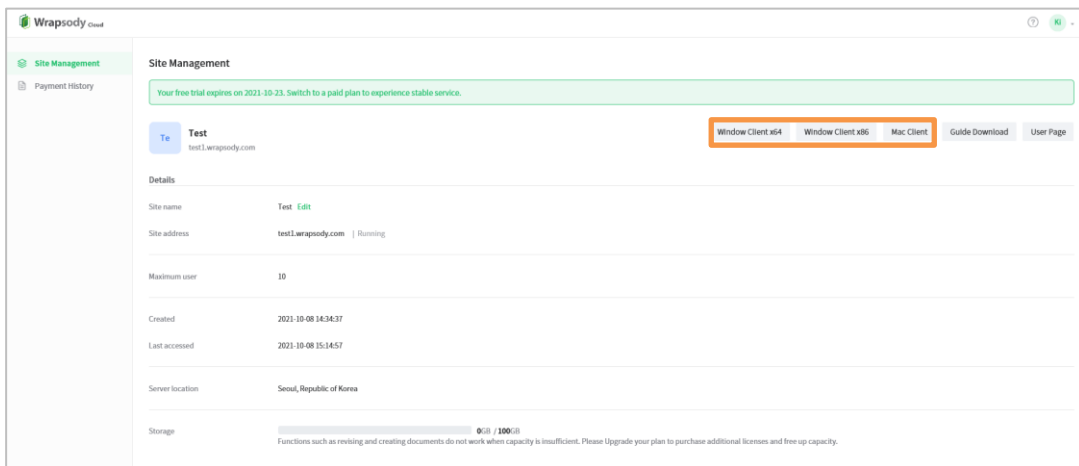
7. The confirmation email will be sent to your email inbox when the site creation is completed.



Installing Wrapsody Client

* When a site is created, three buttons to download Wrapsody Client and one to move to User Page appear. Please download and install Wrapsody Client to use the service.

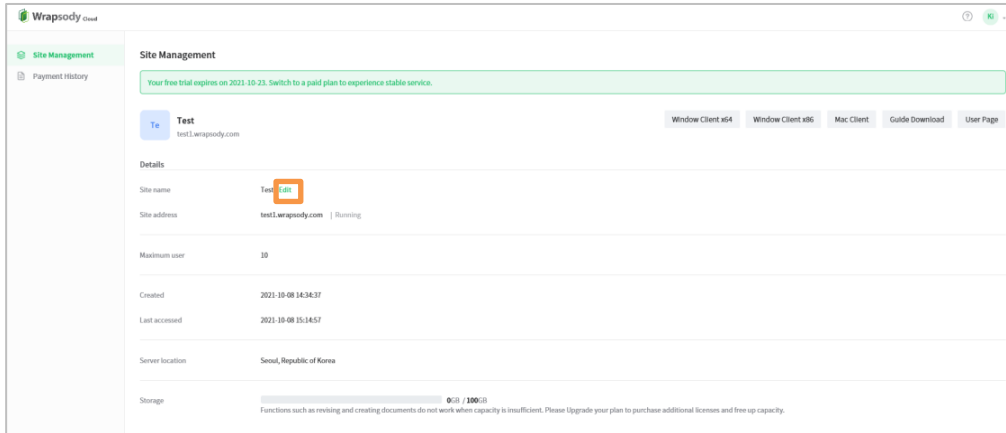
1. Click a button to download according to your OS in the **Site Management** page.
 - **Windows Client x64** for 64-bit Windows users
 - **Windows Client x86** for 32-bit Windows users
 - **Mac Client** for Mac users



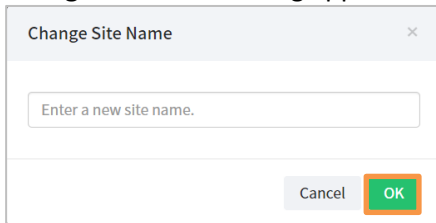
2. Set the desired path to download the installation file.
3. Unzip the downloaded installation file.
 - Windows: Wrapsody_Windows_Client.zip
 - Mac: Wrapsody_Mac_Client.zip
4. Right-click the execution file to run with administrator privileges.
 - Windows: WrapsodyCloudSetup.exe
 - Mac: Wrapsody_Swift_Cloud.pkg
5. Proceed installation as guided.

Changing Site Name

1. Click **Edit** next to the site name on the **Site Management** page.



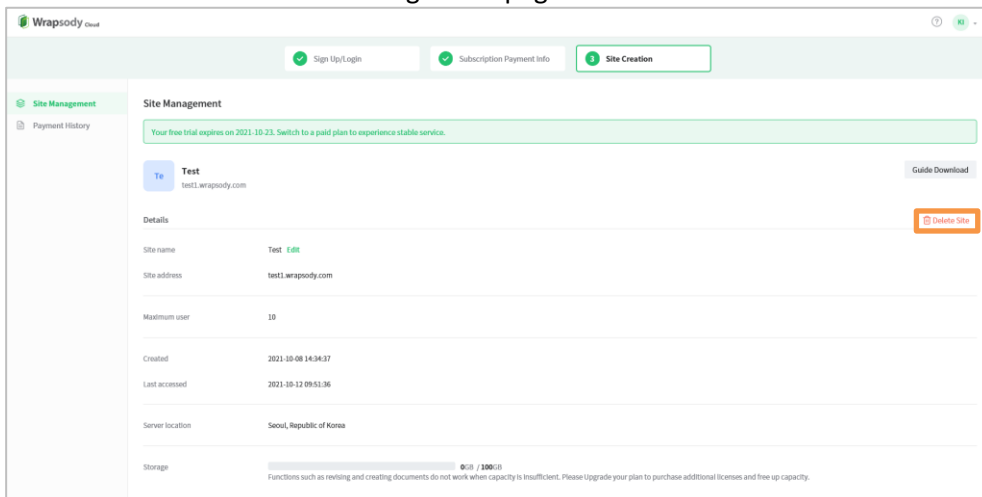
2. **Change Site Name** dialog appears. Enter a new site name and click **OK**.



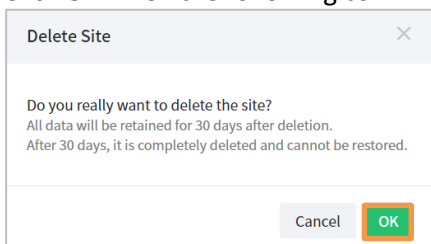
Deleting Site

You cannot delete a site cannot while subscribing a plan. When a user cancels subscription or a subscription is expired, the following Delete subscription button appears for the user to delete the site during the 30-days of grace period.

1. Click **Delete Site** on the Site management page.



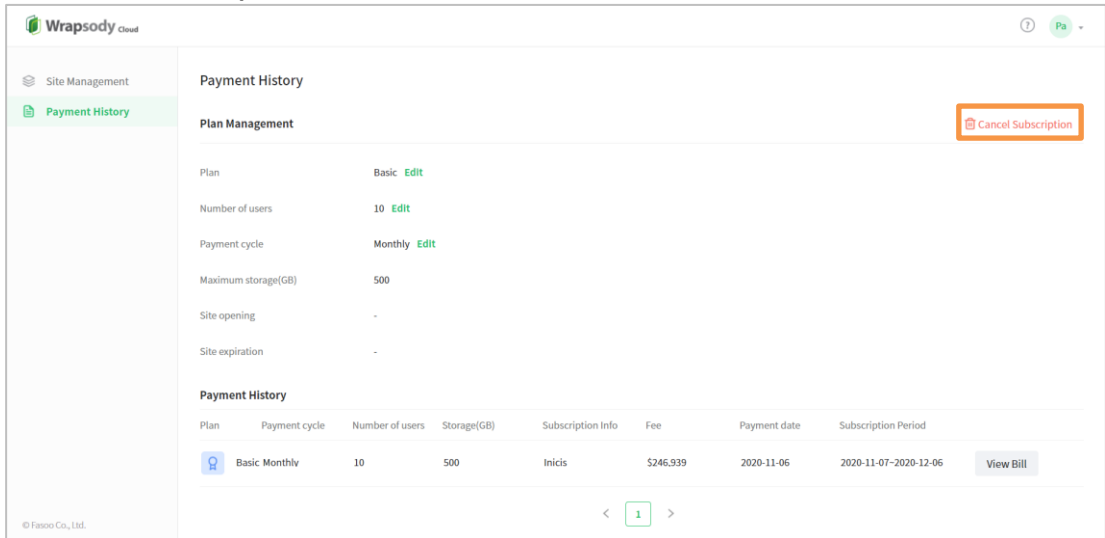
2. Click **OK** when the following confirmation dialog appears.



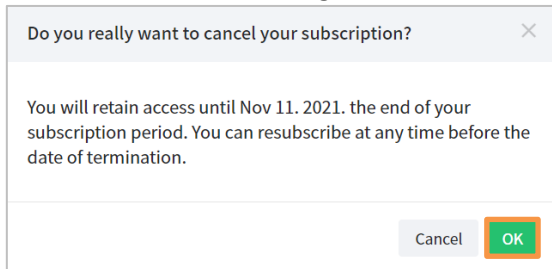
Payment History

Canceling Subscription

1. Go to **Payment History > Plan Management**,
2. Click **Cancel Subscription**.

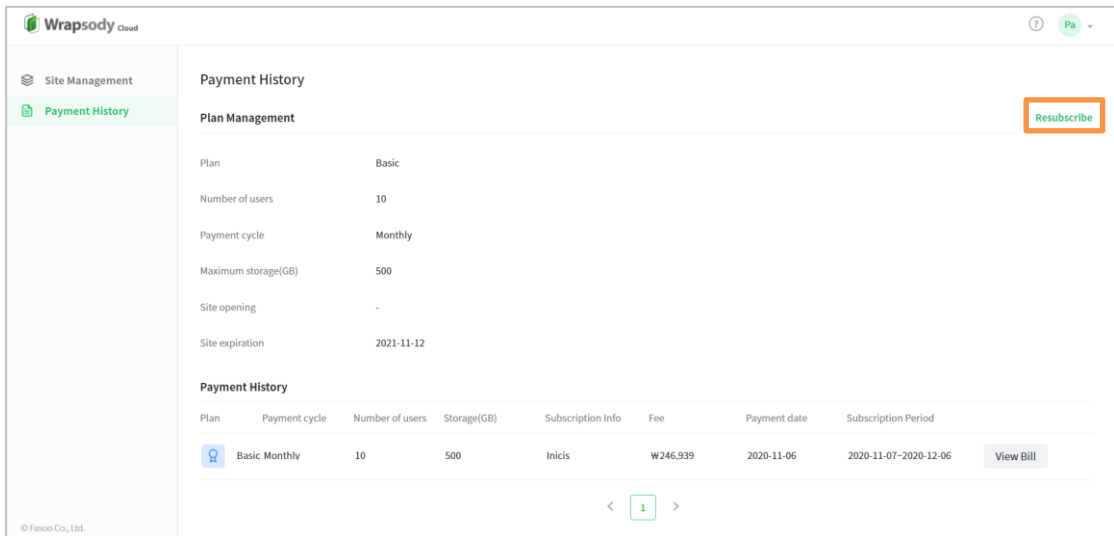


3. Click **OK** when the following confirmation dialog appears.



Resubscribing

1. Go to **Payment History > Plan Management**.
2. Click **Resubscribe**.



The screenshot shows the Wrapsody Cloud interface. On the left, there is a navigation menu with 'Site Management' and 'Payment History'. The main content area is titled 'Payment History' and 'Plan Management'. A 'Resubscribe' button is highlighted with a red box in the top right corner. Below this, there is a table of subscription details:

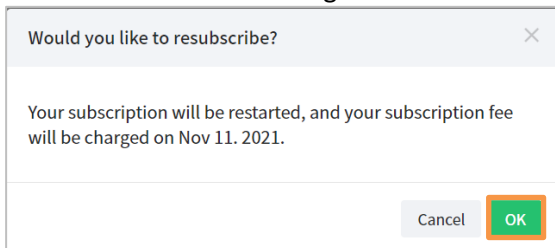
Plan	Basic
Number of users	10
Payment cycle	Monthly
Maximum storage(GB)	500
Site opening	-
Site expiration	2021-11-12

Below the table, there is a 'Payment History' section with a table:

Plan	Payment cycle	Number of users	Storage(GB)	Subscription Info	Fee	Payment date	Subscription Period	
Basic	Monthly	10	500	Initis	₩246,939	2020-11-06	2020-11-07-2020-12-06	View Bill

At the bottom of the page, there is a pagination control showing '1' and a copyright notice '© Fasoo Co., Ltd.'.

3. Click **OK** when the following confirmation dialog appears.



The dialog box contains the following text:

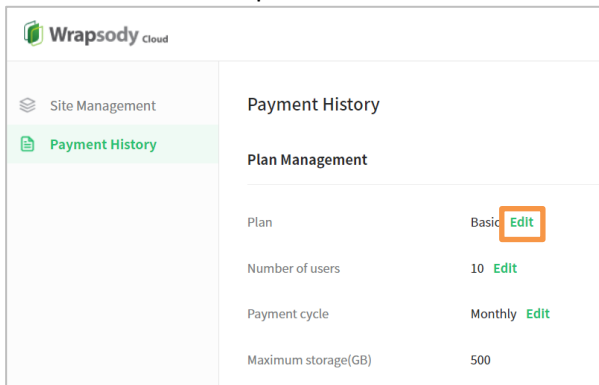
Would you like to resubscribe?

Your subscription will be restarted, and your subscription fee will be charged on Nov 11, 2021.

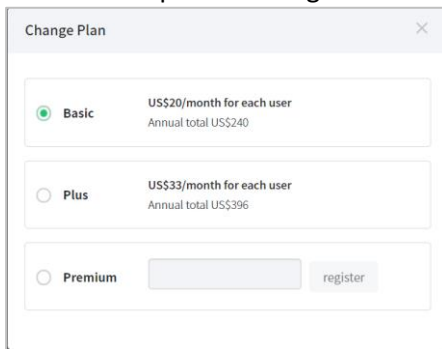
Buttons: Cancel, OK

Changing Subscription Plan

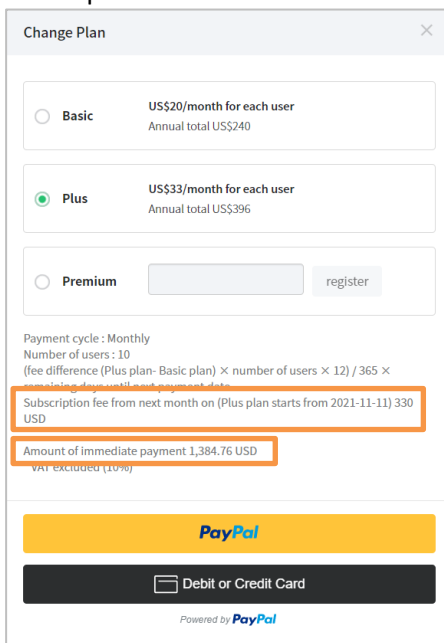
1. Go to **Payment History > Plan Management**.
2. Click **Edit** next to the plan.



3. Select a new plan to change.



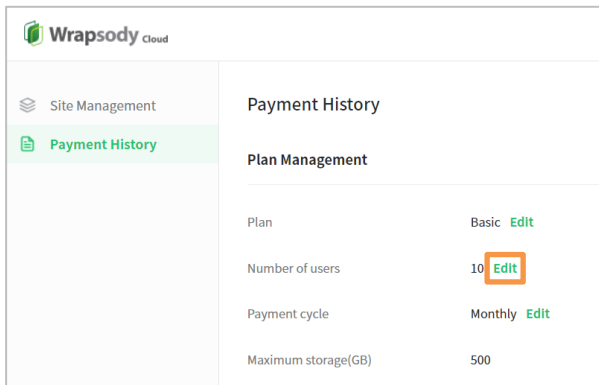
4. Check the amount of immediate payment caused by the change and the changed subscription fee from next month.



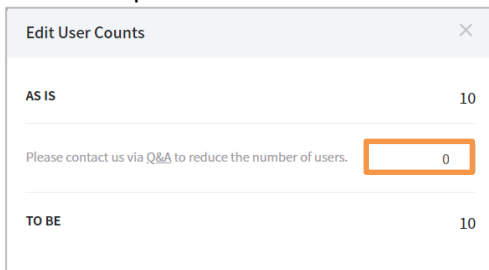
5. Click **PayPal** or **Debit or Credit Card** to proceed to proceed with payment for the fee difference.
6. Changed rates apply from the payment date of the following month.

Changing Maximum User

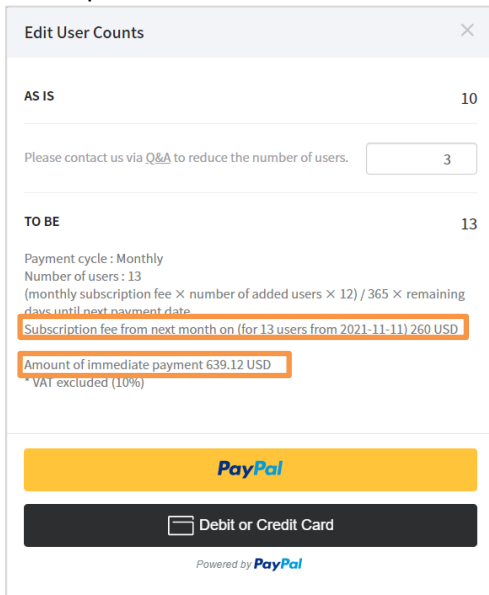
1. Go to **Payment History > Plan Management**.
2. Click **Edit** next to the number of users.





1. Click the input field Enter the number of users to add in the following input field.



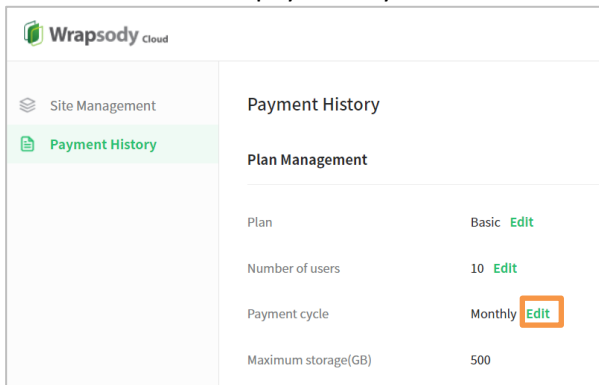
2. Check the amount of immediate payment caused by the change and the changed subscription fee from next month.



3. Click  or  to proceed with payment for the fee difference.
4. Changed rates apply from the payment date of the following month.

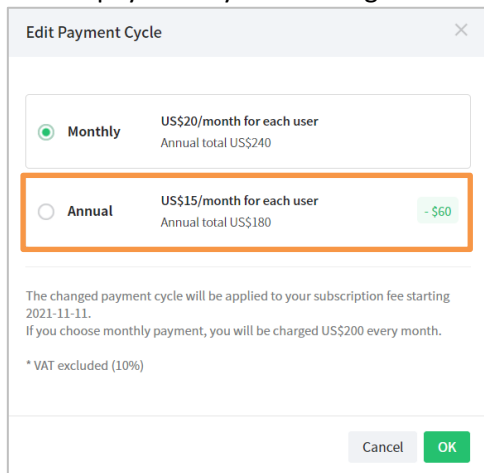
Changing Payment Cycle

1. Go to **Payment History > Plan Management**.
2. Click **Edit** next to the payment cycle.



Plan Management	
Plan	Basic Edit
Number of users	10 Edit
Payment cycle	Monthly Edit
Maximum storage(GB)	500

3. Select a payment cycle to change.



Edit Payment Cycle

Monthly US\$20/month for each user
Annual total US\$240

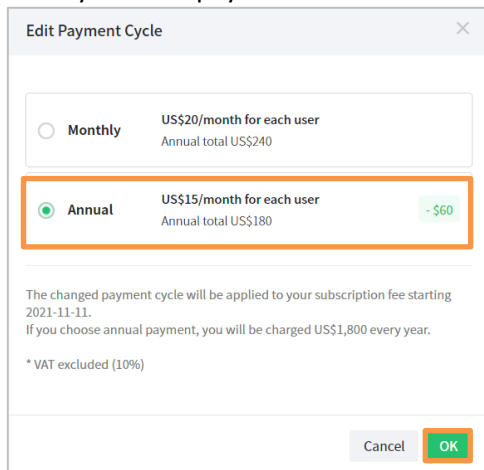
Annual US\$15/month for each user **-\$60**
Annual total US\$180

The changed payment cycle will be applied to your subscription fee starting 2021-11-11.
If you choose monthly payment, you will be charged US\$200 every month.

* VAT excluded (10%)

[Cancel](#) [OK](#)

4. Check your next payment date and the changed payment fee, and click **OK**.



Edit Payment Cycle

Monthly US\$20/month for each user
Annual total US\$240

Annual US\$15/month for each user **-\$60**
Annual total US\$180

The changed payment cycle will be applied to your subscription fee starting 2021-11-11.
If you choose annual payment, you will be charged US\$1,800 every year.

* VAT excluded (10%)

[Cancel](#) [OK](#)

Viewing Bills

1. Go to **Payment History** to view the payment history list.
2. Click **View Bill** at the far right end of the desired payment to view.

Wrapsody Cloud

Site Management

Payment History

Plan Management

Cancel Subscription

Plan: Basic [Edit](#)

Number of users: 10 [Edit](#)

Payment cycle: Monthly [Edit](#)

Maximum storage(GB): 500

Site opening: -

Site expiration: -

Payment History

Plan	Payment cycle	Number of users	Storage(GB)	Subscription Info	Fee	Payment date	Subscription Period	
Basic Monthly		10	500	Initial	\$246,939	2020-11-06	2020-11-07-2020-12-06	View Bill

< 1 >

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3. Click **Print** to print out the bill.

View Bill

Wrapsody Cloud

396 World Cup Buk-ro, Mapo-gu, Seoul 03925, Korea
helpdesk@fasoo.com

Bill [Print](#)

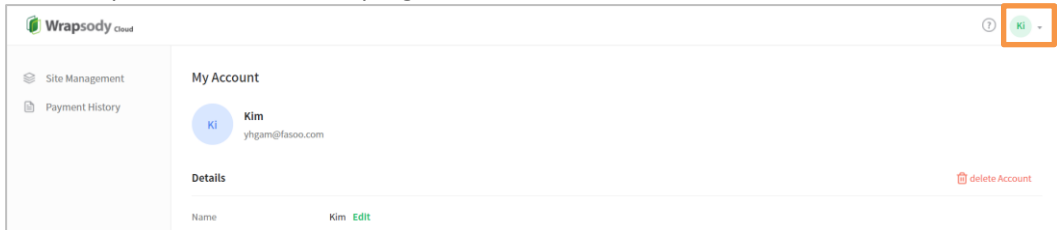
Plan	No. of users	Storage(GB)	Payment date	Subscription Period	Subtotal
Basic	10	500	2020-11-06	2020-11-07-2020-12-06	\$246,939
Total					\$246,939

All amounts expressed in U.S. dollars.

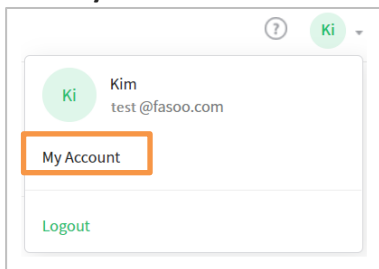
Account Management

Changing Account Name

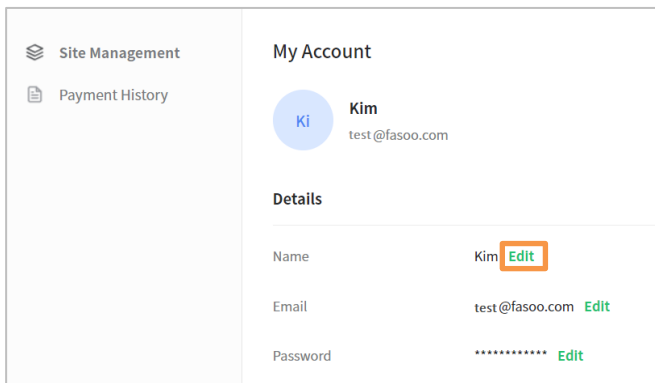
1. Click the profile icon on the top right.



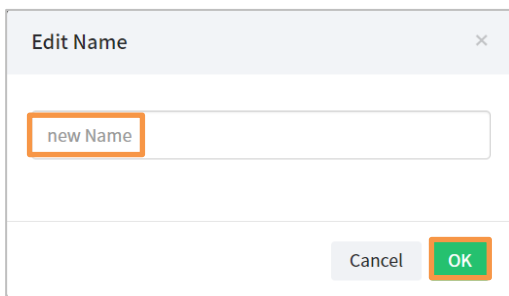
2. Click **My Account**.



18. Click **Edit** next to the name.

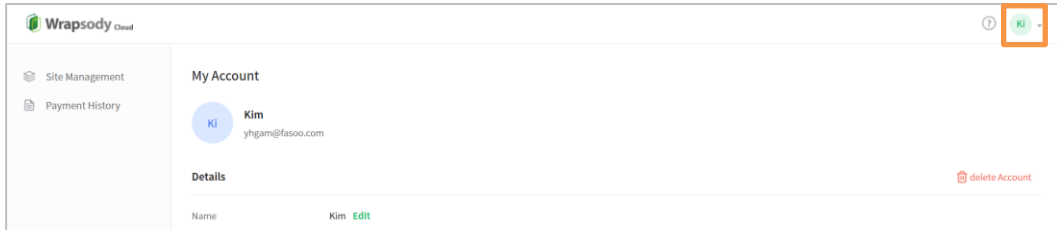


3. Enter a new name and click **OK**.

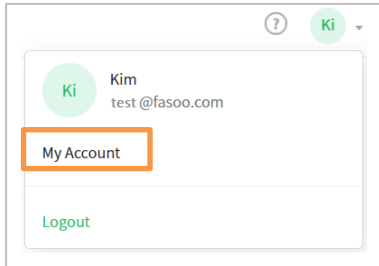


Changing Account Email

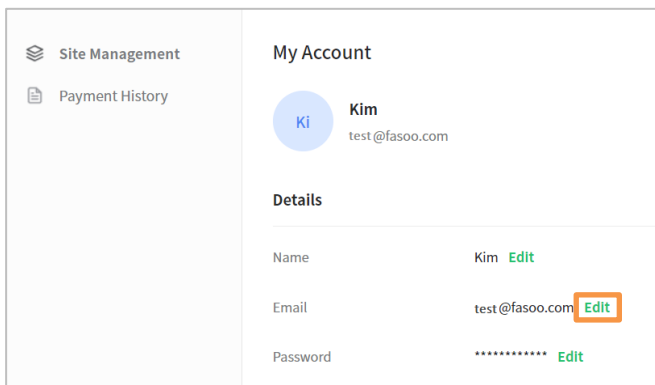
1. Click the profile icon on the top right.



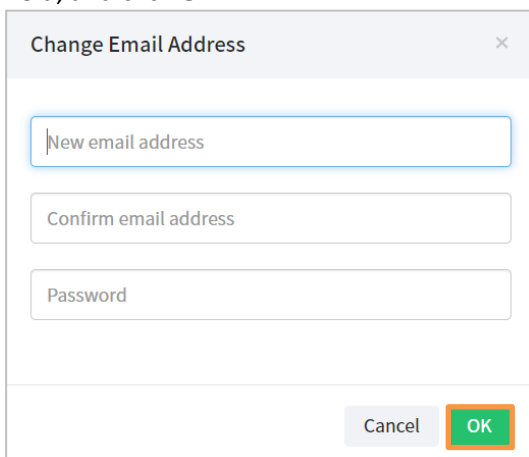
2. Click **My Account**.



3. Click **Edit** next to the email address.



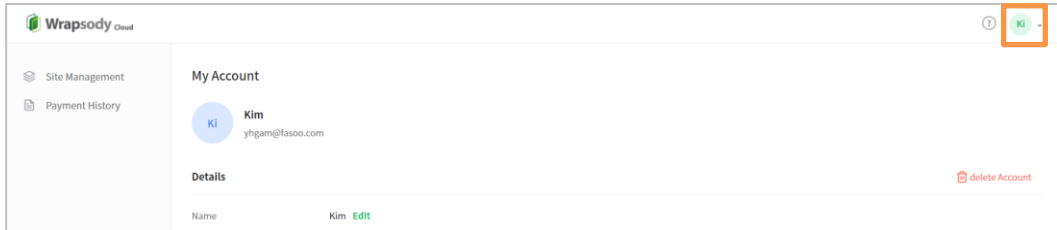
4. Enter the new email address in the **New email address** and **Confirm email address** input field, and click **OK**.



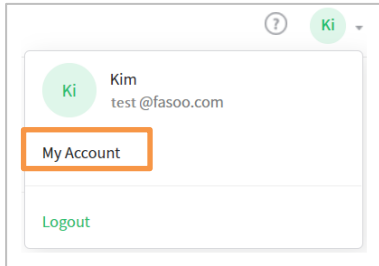
The screenshot shows a 'Change Email Address' dialog box. It contains three input fields: 'New email address', 'Confirm email address', and 'Password'. The 'New email address' and 'Confirm email address' fields are highlighted with blue boxes. At the bottom, there are 'Cancel' and 'OK' buttons, with the 'OK' button highlighted with an orange box.

Changing Account Password

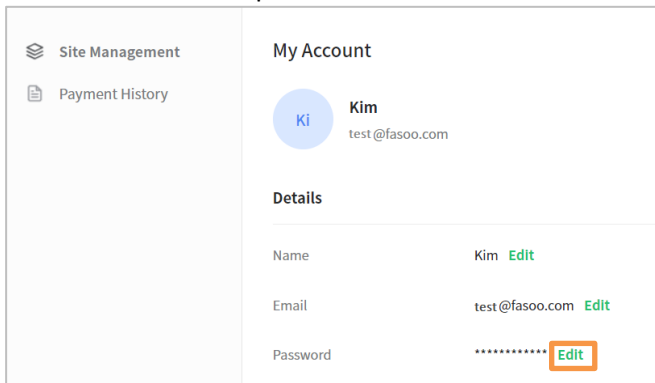
1. Click the profile icon on the top right.



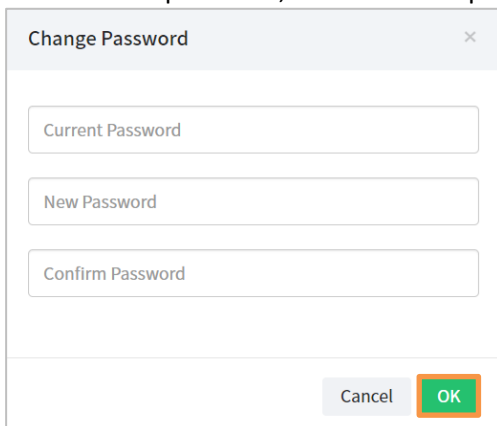
2. Click **My Account**.



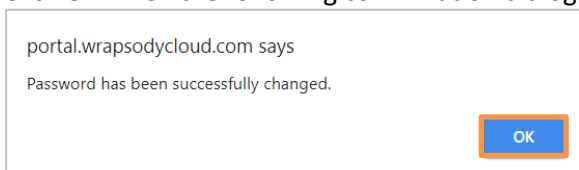
3. Click **Edit** next to the password.



4. Enter the old password, enter the new password twice, and click **OK**.

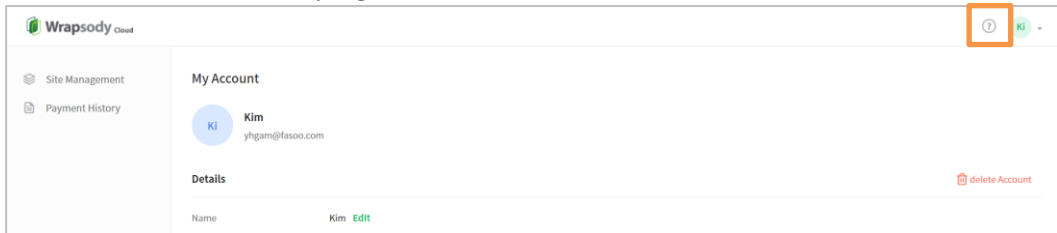


5. Click **OK** when the following confirmation dialog appears.

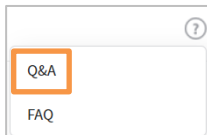


Q&A

1. Click the  icon on the top right.



2. Click **Q&A**.

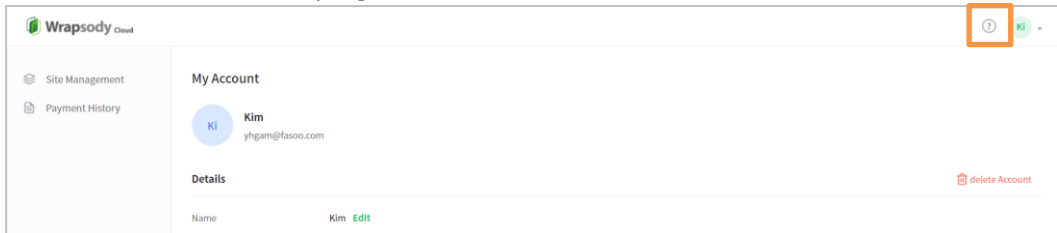


3. Enter your name, email address, company name, company size, and describe your question.

4. Check the **I agree to the Terms of Service and the Privacy Policy** checkbox.
5. Click **Send**.
6. Wrapsody Cloud team will review your question and contact you individually.

FAQs

1. Click the  icon on the top right.



2. Select **FAQ**.



3. You can click each question on the FAQ list to view the answer to the selected question.

